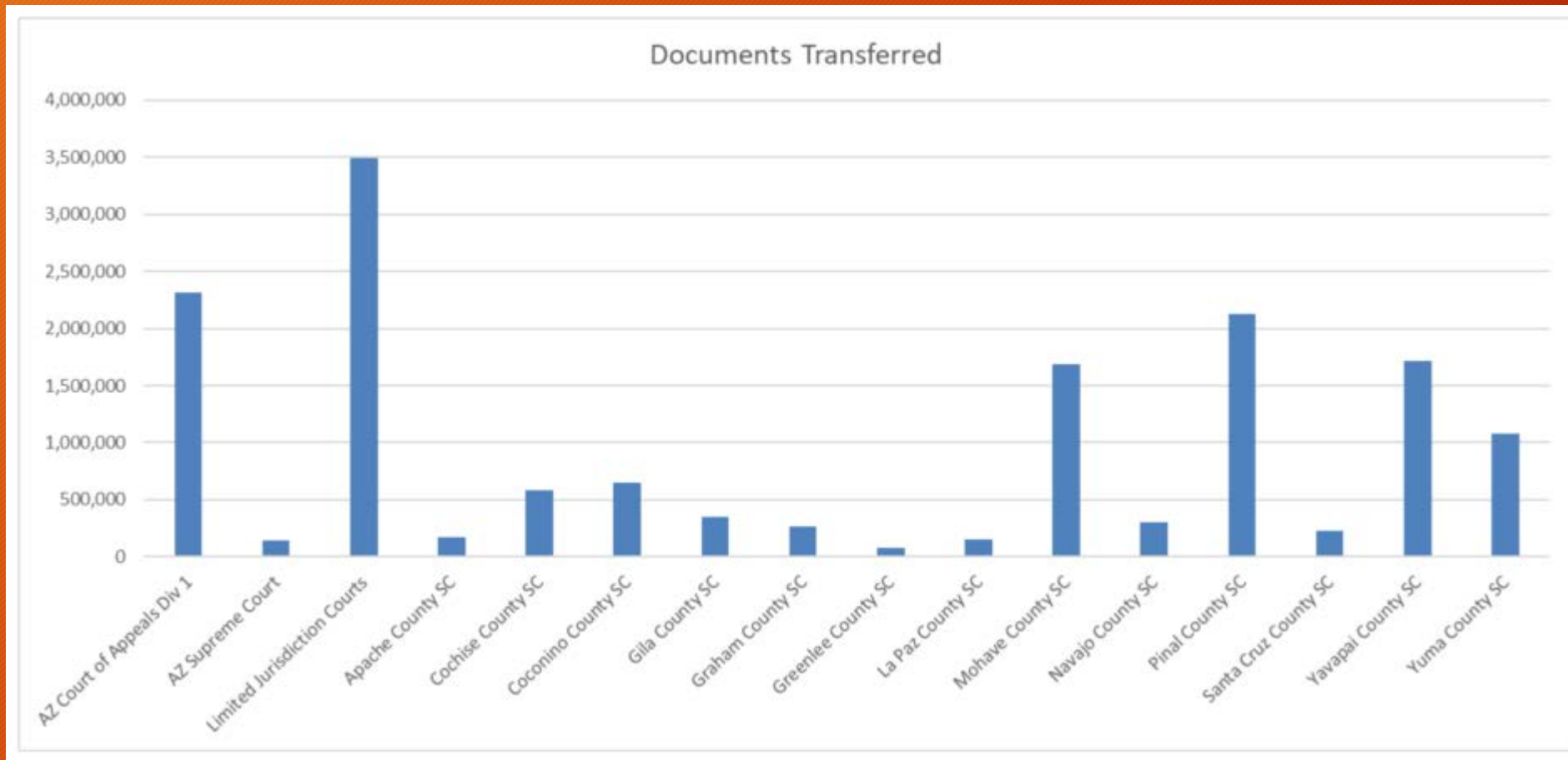# OnBase Update for TAC

May 11, 2018

OnBase Upgrade Status,
Keywords (?), and
Central Document Repository Metrics

Local OnBase Upgrades

- Upgrade to Version 17.0.1.67 by 12/31/17
  - The AOC has tested and is already on this release and pondering SP2
  - Get quotes from DataBank for test and prod upgrade Prof. Svcs.
  - Use Remedy ticket to request Prod Supt. DB update for testing and new DLLs / AJACS script for integration
  - Switch DTM from V15 app server to V17 as your court upgrades

- 4 Counties have upgraded, 1 is scheduled, 8 still remain
  - Biggest issues: leadtime for coordination with AOC, server name/IP changes

- One per month progress is far too slow!
  - Warning: OB 17 download unavailable following OnBase 18 release

Central Document Repository

All 13 Superior Courts are now contributing to the CDR

Cumulative DTM Outage Statistics

- 18 Month Totals: 149 outages, 539 total days, 3.5 days per lost outage

- 15 Month Totals: 132 outages for 470 total days, 3.5 days lost per outage

- 12 Month Totals: 92 outages for 348 total days, 3.8 days lost per outage

18-Month DTM Outage Statistics

County Name	Outage Count	Outage Length Total	Avg. Length / Outage
Pinal	6	14	2.33
Santa Cruz	29	115	3.97
La Paz	7	34	4.86
Greenlee	4	13	3.25
Mohave	16	74	4.63
Graham	17	45	2.65
Cochise	9	27	3.00
Yuma	27	97	3.59
Navajo	8	19	2.38
Apache	15	68	4.53
Gila	6	16	2.67
Yavapai	1	1	1.00
Coconino	4	16	4.00
Totals / Average to date	149	539	3.52

Revising OnBase Keywords

- Current table published in 2011, prior to multi CMS and widespread DTM usage
- Needs update to accommodate AJACS codes and e-Filing requests
- AOC made field length and type recommendations in March
- Discussed changes with local OnBase administrators in April
- AOC internal discussions continue about
  - Field length impacts on AJACS CMS
  - Whether July 20 AJACS upgrade will affect CDR integrity
- Will need approval of TAC to update/re-publish table
  - May require emergency teleconference prior to COT
  - Revised table will be circulated in advance of any vote

Questions?