OnBase Update for TAC

March 6, 2017

Central Document Repository Metrics

and

OnBase Upgrade Status Update

OnBase Desktop Client

- Warning: The Desktop Client is no longer supported in <u>OnBase 17</u> or newer
  - The Desktop Client is the primary method for document retrieval for AZTEC
  - Some local systems use it, too

- The AOC is developing integration with the OnBase Unity Client as a replacement
  - This will include replacing Disconnected Scanning with the Unity Client which will enable real-time scanning
  - WOB.exe re-write underway w/ DataBank for continued AZTEC support

Upgrade OnBase

- OnBase will need to be upgraded in order to participate in any of the eCourt products
  - Contains needed DTM bug fixes and restores broken functions
  - Now tracks locked documents missing from the transfer
  - eAccess, eBench, and eFiling depend on DTM to display documents

- OnBase Version 17 is not scheduled to be released until "summer" 2017
  - The AOC is working with Databank and Hyland for a possible upgrade to OnBase 16 SP1
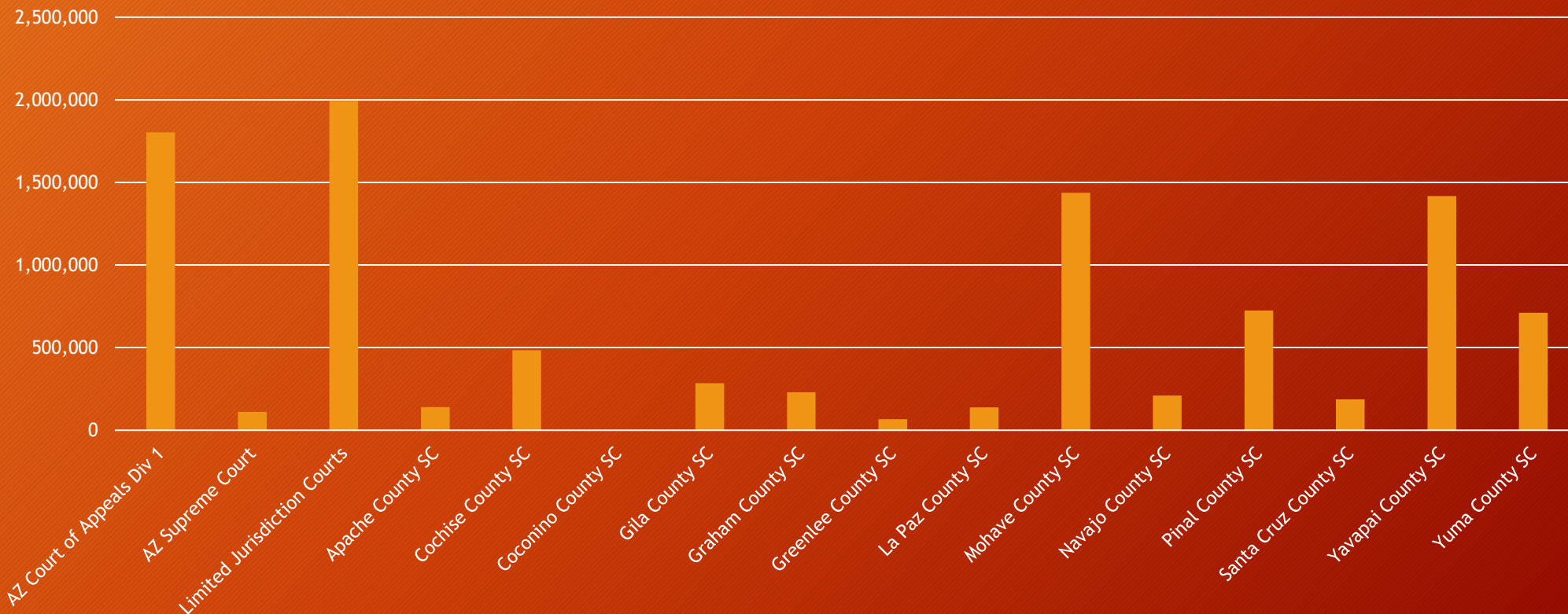 - Upgrade issues discovered and options for resolving

1-507 Certification Survey

Jurisdiction	Certification status	Boot camp Interest
Maricopa Adult Probation	See Maricopa Court Admin	
PCCJC	Rely on County	
Appeals, Div 2	Rely on vendor	Interested to bring back in-house
MCJC	Rely on County OET	
Maricopa Clerk	Rely on Vendor	
Phoenix Muni	Not certified	Interested
Pima Clerk	Not certified	Interested
Marana Muni	Rely on City	
Glendale	Rely on City (SA) No cert. (DBA)	
Mohave Superior	Rely on vendor	
Maricopa Court Admin	Staff certified, rely on vendor, rely on county	

Central Document Repository

- 12 of the 13 Superior Courts are contributing to the CDR

Documents Transferred

DTM Outage Statistics

County Name	Outage Count	Outage Length Total	Avg. Length / Outage
Pinal	3	6	2.00
Santa Cruz	6	43	7.17
La Paz	1	5	5.00
Greenlee	1	4	4.00
Mohave	1	7	7.00
Graham	10	33	3.30
Cochise	1	1	1.00
Yuma	4	12	3.00
Navajo	3	8	2.67
Apache	2	15	7.50

3 Month Grand Totals: 32 outages, 134 total days, 4 days average loss per outage

HSI Password Changes

- Security Standard 2.6 issue
- Hyland support will not be lost when changed
- DataBank to help obtain pwd chg utility
- AOC working on best practices; contact if interested
- Coordinate change with clerk and AJACS users