

# OnBase Update for TAC

October 6, 2017

OnBase Upgrade Status  
and  
Central Document Repository Metrics

# OnBase Desktop Repl w/ Unity Client

- Warning: The Desktop Client is no longer supported in OnBase 17 or newer
  - The Desktop Client is the primary method for document retrieval for AZTEC
  - Some local systems use it, too
- The AOC is using the OnBase Unity Client as a replacement
  - Disconnected Scanning replaced with Unity Client to enable real-time scanning
  - WOB.exe was updated by DataBank for continued AZTEC support in V17
  - Path statement needs updated for new WOB location
  - Pushed to non-AJACS OnBase users October 5 w/ statewide system upgrade
  - 24-hr delay on Y flag will eventually be removed in AZTEC

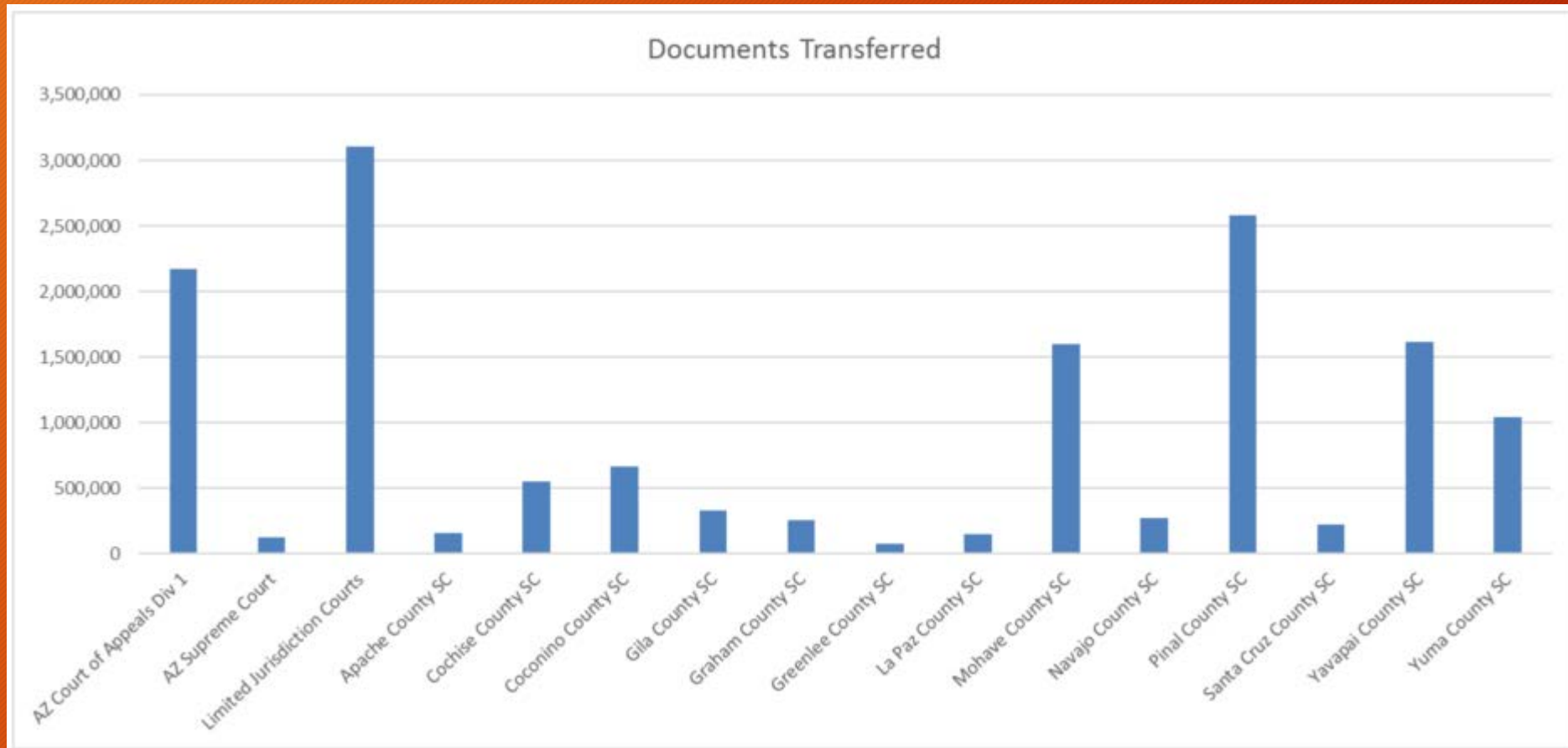


# Upgrade OnBase

- Local OnBase will need to be upgraded to continue participation in any of the eCourt products
  - Addresses reported security vulnerabilities per Hyland
  - Contains needed DTM bug fixes and restores broken functions
  - Now tracks locked documents missing from any transfer
  - eAccess, eBench, and eFiling depend on DTM to display documents
- Upgrade to Version 17.0.0.36 by 12/31/17
  - The AOC has tested and is already on this release
  - Get quotes from DataBank for test and prod upgrade Prof. Svcs.
  - Use Remedy ticket to request Prod Supt. DB update for testing and new DLLs / AJACS script for integration
  - Switch DTM from V15 app server to V17 as your court upgrades

# Central Document Repository

All 13 Superior Courts are now contributing to the CDR





# DTM Outage Statistics

County Name	Outage Count	Outage Length Total	Avg. Length / Outage
Pinal	6	14	2.33
Santa Cruz	15	67	4.47
La Paz	4	19	4.75
Greenlee	2	7	3.50
Mohave	7	47	6.71
Graham	15	43	2.87
Cochise	4	10	2.50
Yuma	13	43	3.31
Navajo	5	15	3.00
Apache	6	39	6.50
Gila	1	1	1.00
Yavapai	0	0	0.00
Coconino	0	0	0

10 Month Grand Totals: 78 outages, 305 total days, 3.99 days average loss per outage

# Enhancing OnBase Security

- Security Standard 2.6 requires server password change
- DataBank to help obtain password change utility
- Coordinate change with clerk and AJACS users
- AOC will recommend certain configuration changes in 17 to further increase OnBase security and response times
- AOC still investigating integrated vendor security product
  - KOMpliance



# Statewide Contract Update

- One year contract extension signed 8/4/17, now posted at <http://ajinweb/edms>
- DataBank passed along Hyland price increases from 2015 and 2016 on client licenses, PDI, and Disc. Scanning
  - Will increase courts' /counties' maintenance cost after 8/4/17
  - AOC investigating enterprise pricing options, but likely require single payer

# Questions?

