OnBase Update for TAC

May 5, 2017

OnBase Upgrade Status

and

Central Document Repository Metrics

OnBase Desktop Client

- Warning: The Desktop Client is no longer supported in <u>OnBase 17</u> or newer
  - The Desktop Client is the primary method for document retrieval for AZTEC
  - Some local systems use it, too

- The AOC is developing integration with the OnBase Unity Client as a replacement
  - This will include replacing Disconnected Scanning with the Unity Client which will enable real-time scanning
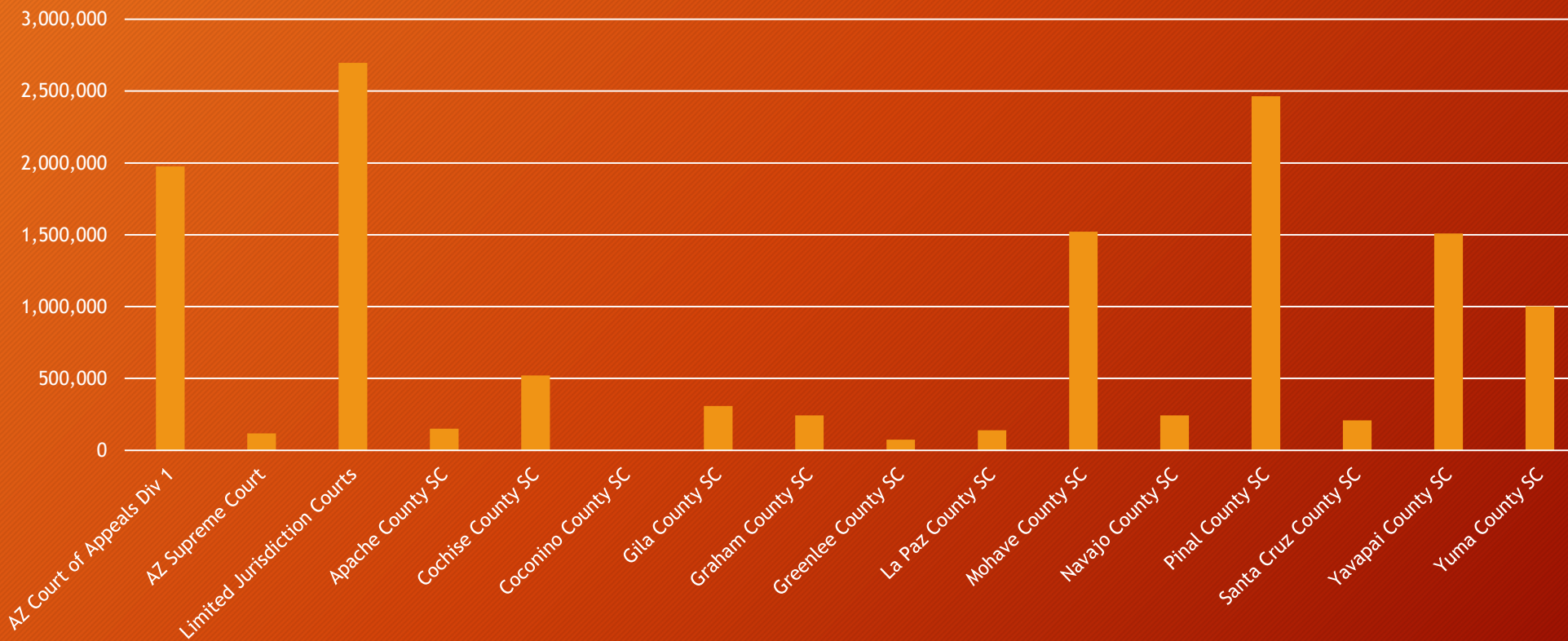 - WOB.exe has been updated by DataBank for continued AZTEC support

Upgrade OnBase

- OnBase will need to be upgraded to continue participation in any of the eCourt products
  - Contains needed DTM bug fixes and restores broken functions
  - Now tracks locked documents missing from the transfer
  - eAccess, eBench, and eFiling depend on DTM to display documents

- Upgrade to version 16.0.1.69
  - The AOC is testing OnBase 16 SP1 for upgrade
  - Will require separate app servers for V15 and V16 as courts upgrade

Central Document Repository

- 12 of the 13 Superior Courts are contributing to the CDR

Documents Transferred

DTM Outage Statistics

County Name	Outage Count	Outage Length Total	Avg. Length / Outage
Pinal	3	6	2.00
Santa Cruz	7	37	5.29
La Paz	2	12	6.00
Greenlee	2	7	3.50
Mohave	3	23	7.67
Graham	12	37	3.08
Cochise	1	1	1.00
Yuma	5	13	2.60
Navajo	3	8	2.67
Apache	3	19	6.33

5 Month Grand Totals: 41 outages, 163 total days, ~4 days average loss per outage

Mandatory Keywords

Keyword	Format	Maximum Length	Description	Example
Case Number	Alphanumeric No OnBase mask characters may be saved (ex. –, 0, S)	40	The official CMS reference number for case	S1100CV2010901234
Doc StorageID	Alphanumeric	20	Uniquely identifies a document in a court as tracked by the CMS. This is not the OnBase document handle.	123456789
Restricted	Alphanumeric	1	Security level of document	Y or N
Sealed	Alphanumeric	1	Security level of document	Y or N

Optical Keywords

- These Keywords are NOT required but must follow the standard if used

Keyword	Format	Length	Description	Example
Category	Alphanumeric	25	The classification of a case made by a court and tracked by the CMS	Criminal, CR, Crim Civil, CV, Civ Marriage, TR, Traffic
Event Code	Alphanumeric	20	A CMS code that is attached to the event that describes the general nature of the event and the associated document.	0123
Filing Date	Date	N/A	Date document was filed	01/23/2010
Received Date	Date	N/A	Date document was 'received stamped'	01/01/2010
Sequence	Numeric	9	Identifies the relative order of events that occurred on the same date	1 2 3 4
Party Names	Alphanumeric	251	To contain full party name; covers incon-	Stewart Robert Bruner, Jr.
Judge Name	Alphanumeric	251	Name of the judicial officer involved with the case	Justice Michael D. Ryan

Enhancing OnBase Security

- Security Standard 2.6 requires password change
- DataBank to help obtain password change utility
- Coordinate change with clerk and AJACS users
- AOC investigating integrated vendor security product

Statewide Contract Update

- Current term ends 8/4/17
- AZ SPO CDW-G software contract now includes OnBase
- Notified DataBank of intent to extend one year
- DataBank intends to pass along Hyland price increases on various client licenses
- Will increase courts'/counties' maintenance cost
- Investigating enterprise pricing options, but likely require single payer

Questions?