OnBase Update for TAC

August 4, 2017

OnBase Upgrade Status

and

Central Document Repository Metrics

OnBase Desktop Client

- Warning: The Desktop Client is no longer supported in <u>OnBase 17</u> or newer
  - The Desktop Client is the primary method for document retrieval for AZTEC
  - Some local systems use it, too

- The AOC is developing integration with the OnBase Unity Client as a replacement
  - This will include replacing Disconnected Scanning with the Unity Client which will enable real-time scanning
  - WOB.exe is being updated by DataBank for continued AZTEC support in V17
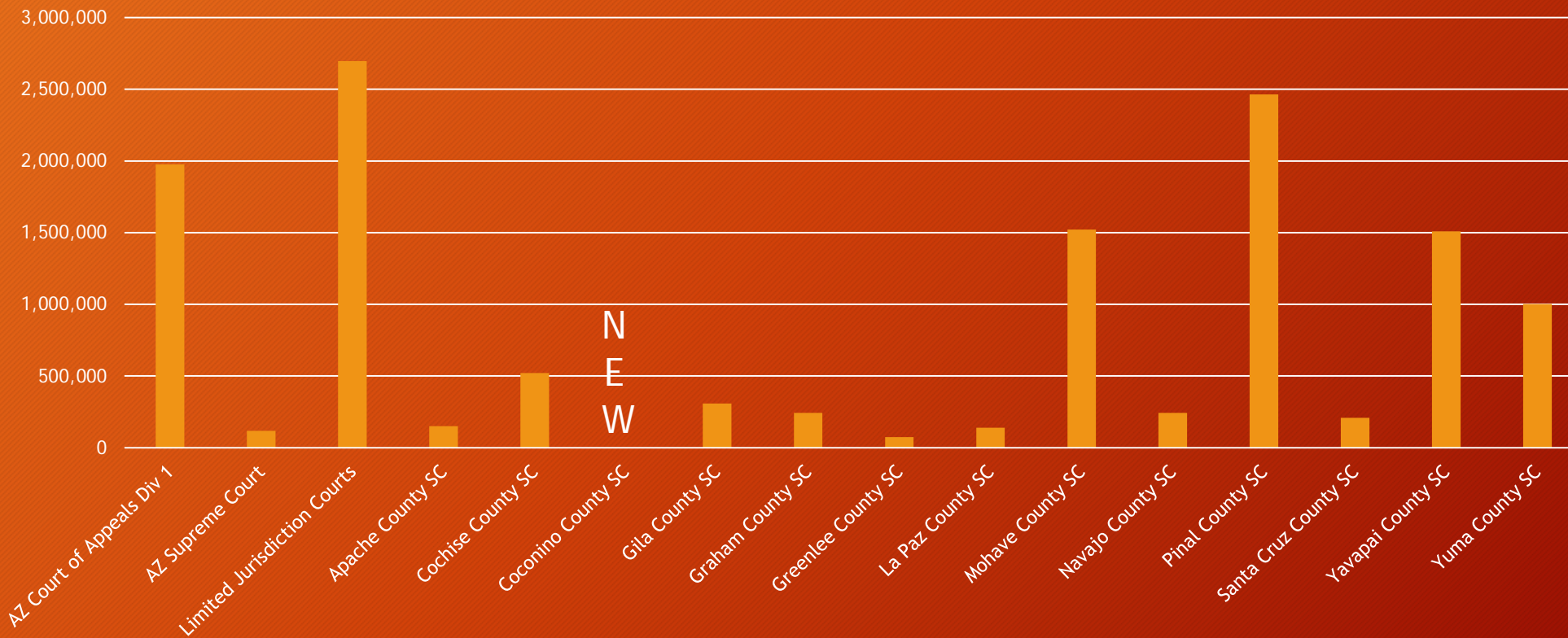
Upgrade OnBase

- OnBase will need to be upgraded to continue participation in any of the eCourt products
  - Addresses reported security vulnerabilities per Hyland
  - Contains needed DTM bug fixes and restores broken functions
  - Now tracks locked documents missing from any transfer
  - eAccess, eBench, and eFiling depend on DTM to display documents

- Upgrade to version 17.0.0.36
  - The AOC is testing OnBase 17 and upgrading CDR asap
  - Will require separate app servers for V15 and V17 as courts upgrade

Central Document Repository

- All 13 Superior Courts are now contributing to the CDR

Documents Transferred

DTM Outage Statistics

County Name	Outage Count	Outage Length Total	Avg. Length / Outag
Pinal	5	12	2.40
Santa Cruz	12	57	4.75
La Paz	2	12	6.00
Greenlee	2	7	3.50
Mohave	6	44	7.33
Graham	14	42	3.00
Cochise	3	8	2.67
Yuma	9	29	3.22
Navajo	4	13	3.25
Apache	4	23	5.75
Gila	1	1	1.00

8 Month Grand Totals: 62 outages, 248 total days, 4 days average loss per outage

Enhancing OnBase Security

- Security Standard 2.6 requires server password change
- DataBank to help obtain password change utility
- Coordinate change with clerk and AJACS users
- AOC investigating integrated vendor security product
  - KOMpliance

Statewide Contract Update

- Current term ends 8/4/17 but extension has been signed + posted at //ajinweb/edms

- Investigated AZ SPO CDW-G software contract
  - Includes OnBase software licenses but no related services

- DataBank passed along Hyland price increases from 2015 and 2016 on client licenses, PDI, and Disc. Scanning
  - Will increase courts'/counties' maintenance cost after 8/4/17
  - Investigating enterprise pricing options, but likely require single payer

Questions?